

If at any time you are unhappy with my services and feel you have been wronged I encourage you to bring this up with me. If you are uncomfortable in doing so, please direct your complaints to the Texas Behavioral Health Council, Investigations/Complaints 24-hour, toll-free system (800) 821-3205. Or by using the following website to send a complaint online: <https://bhec.texas.gov/contact-us/>. You may also find information on how to file a consumer complaint at <https://www.texasattorneygeneral.gov/consumer-protection>.

To request copies of records please do so in writing. A response to the request will be provided in 5 business days. Copies will be provided no later than 10 business days after the request. If the request for records is for personal use, there will be a charge of .10 cents per page, due at the time of delivery.